



BOOKING GUIDELINES & FAQ'S

How do I prepare for my booking?

- Please send through any references photos you may have for your hair and makeup before your booking. This helps your artist ensure they have the products in stock - especially if it is a more out there look!
- Please arrive with clean, moisturised skin for your booking. Follow your normal skin routine, as this will yield the most accurate results.
- Please arrive with at least one day old dirty hair. As stunning as clean hair is, softer hair does not hold the style. We will be able to gauge how dirty we need the hair to be at the trial (if you have one).
- Please also arrive with your natural hair, unless you plan to straighten/curl your hair before the booking on the wedding day as well

What do I need to bring with to my booking?

- Please bring any hair accessories you may want to include in your hair. This is incredibly important for bridal trials.
- You may bring through any jewellery or accessories you plan to wear on the day to help see the 'full look'

How long does a booking take?

- Makeup bookings average on forty-five minutes depending on the intricacy of the look.
- Hair and makeup takes on average an hour to an hour and a half depending on the look and hair length.
- These are just estimates. Each booking may differ depending on client skin type, hair type and length as well as the desired looks.

Who do I contact for my booking?

- All bookings & queries are made through the Makeup Matters email address. You will be allocated your artist based on availability (unless a specific artist is requested).
- You will receive your artists details in the confirmation document sent as well as the booking reminder email sent before your bookings.
- Any changes to your booking details are to be made via email with Makeup Matters. Please do not contact the artist directly.